



SKEENA MALL

SKEENA MALL POLICIES AND CODE OF CONDUCT

CODE OF CONDUCT

Skeena Mall strives to provide its customers with an exceptional shopping experience in a safe and comfortable environment. To ensure the health, safety and security of everyone at Skeena Mall, the following standards of conduct are in effect at all times for all staff and visitors of the shopping centre.

Skeena Mall is Private Property

The mall, including its parking lot, is private property. As a visitor or employee on this property, you are prohibited from engaging in any of the following activities while on this property. Failure to comply with these standards of conduct or reasonable requests made by Mall Management and/or Security may result in losing the privilege to shop or work at the mall and/or criminal prosecution, where applicable.

No Loitering or Congregating at Entranceways

The mall is a place for shopping and dining, not a place for loitering. Mall Management and/or Security have the right to prohibit groups from congregating or walking in a manner that obstructs or hinders shoppers at any time, or from loitering for excessive periods of time (30 to 45 minutes). This applies to all entranceways, storefronts, common area corridors, hallways and all parking areas.

Skeena Mall is a Safe Place for Everyone

To promote a safe and secure shopping environment, appropriate behaviour is required at all times. Any person(s) possessing weapons of any kind, or engaging in fighting, horseplay, swearing, shouting, littering, vandalism, or any other illegal activity, will not be allowed to remain on mall property. Mall Management and/or Security will call the RCMP to remove any person(s) engaging in such behaviours or refusing to leave when asked.

Smoking is Allowed in Designated Smoking Areas ONLY

Smoking and vaping are not allowed within 50 feet from any mall and store entranceways in accordance with provincial and city bylaws. Entranceways include any door that allows access to any part of the Skeena Mall, including retail store doors, freight doors at the rear of the Mall, windows, and air intakes.

Children and Youth Policies

Unsupervised children and teens are at risk for bullying, peer pressure, abduction, verbal or physical abuse, drug use and/or drug trafficking, or engaging in theft or other criminal activities. The shopping centre, its management and its employees are **not responsible** for the supervision of children or teens. **Children under the age of 12 years old** are not permitted in the mall, unless always accompanied by a parent or legal guardian. Mall Management and/or Security will try to contact parents of unattended children before calling the RCMP, and or the Ministry of Child and Family Protective Services, to reunite parent(s) with their young child(ren). **School aged children are NOT permitted in the mall during school hours.**

Large groups of youth can become unmanageable, and at times, can result in a 'group mentality'. Youth may not act as they normally would on their own or with their parents. Mall Management and/or Security reserve the right to ask youth to leave the mall in any situation that appears to be 'out of control' or has the potential of creating a disturbance of any kind.

Thank you and Happy Shopping!